



The Network of Care for Veterans, Service Members & Their Families is provided in partnership with the National Association of State Mental Health Program Directors; the National Association of County Behavioral Health & Developmental Disability Directors; Mental Health America, and many others. It was developed in cooperation with the National Association of Counties.



For Veterans, Service Members & Their Families

www.networkofcare.org



1 / PROGRAMS AND SERVICES

Provides a comprehensive database with all federal, state, local and grass-roots programs and services, with specific sections on all programs offered by the VA and the DoD.

2 / JOB BOARDS

Offers multiple employment databases, maintained 24/7, that focus on jobs prioritized for returning service members. Searchable by category and county.

3 / CRISIS SERVICES

Delivers quick reference to all crisis intervention and emergency services, along with all available local and national hotlines for veterans.

4 / LIBRARY

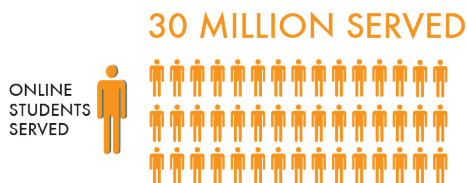
Assembles more than 30,000 high-quality articles targeted to service members, veterans and family, including fact sheets and interactive tools for PTSD, TBI and Benefits.

Our returning service members often have no idea what is really available to them and even when they try, it can be quite confusing and difficult to find. The Network of Care for Veterans, Service Members & Their Families brings all services together in one place, where individuals and families can easily find what they need.

“When we saw men and women falling through the cracks... we didn't point fingers. We chose to act. We are proud to be the first state in America to launch the Veterans Network of Care portal.”

- **Anthony G. Brown**

Former Lieutenant Governor, Maryland; served a tour of duty in Iraq



During the past decade, the Network of Care has served more than 30 million persons overall across the nation and trained hundreds of thousands - in person and online - via our eLearning system. The Call Center application has served hundreds of thousands of consumers.

More NOC key features:

- Vets4Warriors Peer Support provides 24/7 confidential support, information and referrals for all National Guard and Reserve service members.
- The Personal Health Record stores valuable medical, legal and service information and documents. It integrates seamlessly with the Common Access Card and the Network of Care - and is both HIPAA- and HL7-compliant.
- Each Web portal is fully customized to serve its specific location, with the ability for Network of Care partners to directly control local content and announcements.
- An advanced Social Networking platform is designed to help people connect, support, collaborate and coordinate with each other in meaningful ways.
- The Nationwide News section posts the top military articles every morning from more than 3,000 periodicals around the world.

Get In Touch:

For more information or to schedule a Webcast demo for you and your leadership team, please contact:

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Executive Summary

The Network of Care: Providing a Community Approach to Resources for Veterans, Service Members, Reserve and Guard Forces, and Military Families

Background

The Network of Care concept was piloted 14 years ago via a demonstration grant from the State of California, in partnership with California counties and Trilogy. The initial pilot was in the field of aging and long-term care. It was an immediate success and quickly spread to other health- and human-services arenas, at the request of state and local governments. It now offers portals for: Aging and Disabilities; Kids at Risk; Behavioral Health; Developmental Disabilities; Domestic Violence; Children and Families; Prisoner Reentry Services; Service Members, Veterans and Their Families, and a new site for Public Health Assessment and Wellness.

The program has won several national awards. The Network of Care for Behavioral Health was specifically recommended for adoption across the entire nation by the President's New Freedom Commission on Mental Health and currently exists in 20 states and nearly 200 local jurisdictions. The success of this work in behavioral health prompted several national organizations to request the development of the program for Veterans. The Network of Care for Veterans was first funded by a SAMHSA Mental Health Transformation Grant in the State of Maryland.

Maryland and California were the two national models, and after three years of development, their Network of Care sites were launched in every county in both states. This almost immediately generated requests for its replication around the country, including those from the National Association of State Directors of Veterans Affairs.

The Network of Care platform was specifically designed to be replicated anywhere at a small fraction of its original development cost, and it can indeed be replicated quickly and affordably to any local and state jurisdiction in the nation. The local customization of the work is the key to serving our returning service members. Through the Network of Care, they can learn of all services available to them — federal and state VA, Department of Defense, state, local, community-based and grass-roots — all in one place. This is the only service of its kind in the nation that provides this “one-stop shop” of information.

Support

The following organizations are either Network of Care partners or have recommended national deployment:

- National Association of State Mental Health Program Directors
- National Association of County Mental Health and Developmental Disability Directors
- National Alliance on Mental Illness
- Mental Health America
- National Association of County Veterans Service Officers
- National Association of Counties
- National Association of State Directors of Veterans Affairs
- National Association of County Human Services Administrators



The Network of Care provides a user-friendly site featuring:



Job Boards

Continuously updated Jobs Boards for all government, Fortune 1000 and veterans-preferred job openings searchable by topic and location. Additionally, there is a local jobs board where any local employer can post jobs, and any individual can post resumes and search for jobs. At the request of the Department of Defense, we recently fully integrated the Military Spouse Employment Partnership search engine into the portal.



Services Directory

A Service Directory that can be searched by category, agency name, or keyword for all services provided by the U.S. Department of Veterans Affairs; Department of Defense; National Guard; the state; the county; local service providers and local grass-roots organizations.



Crisis Intervention & Emergency Services

Crisis intervention and emergency services as well as all emergency shelters.



Library

A state-of-the-art, pre-vetted Knowledgebase with 35,000 articles and dozens of interactive assessment tools that are updated quarterly.



Social Networking

An advanced networking platform, including blogs, forums, wikis and groups. The Social Networking platform is also completely commercial-free and already possesses thousands of users and groups.



Assistive Devices

A database of more than 21,000 assistive devices that can be searched by function, company/brand or keyword.



Personal Health Record

Personal Health Record which will store important medical data and allow users to grant customizable access to a relative or doctor. At the request of the Department of Defense, we integrated the Common Access Card authentication system into the Personal Health Record. The PHR also has full interoperability with the VA Blue Button platform to access medical records.



News

Nationwide News updated twice per day.



Announcements & Calendar

Announcements and Calendar functions for local and state officials.



Translations

Human-translated and culturally sensitive translations for specific key conditions, as well as Google Translate for every page of the site.



Links

All related links (nearly 30,000) in the nation that are publicly sponsored, nonprofit or association Web sites – checked every week.

Also developed in California is a sophisticated reintegration and outreach email platform that integrates with the Network of Care for direct, personal outreach.